Here is the full text of the letter sent to tenants on 17 September.

HousingFirst

17 September 2026

Dear [tenant]

We are writing to provide an update on the relocation process for residents at Greeves Street.

While a purchaser has been secured for the property, the timing and arrangements for the transition are still being worked through. HousingFirst will continue to work with residents throughout the relocation process and, wherever reasonably possible, will take individual circumstances into account when planning relocation and move arrangements. Our focus remains on supporting residents to find suitable alternative housing and ensuring the transition is managed as smoothly as possible.

We continue to look for suitable homes across the Housing First portfolio and are taking into account the preferences and feedback you have shared with us.

Where possible, we are prioritising vacancies within the City of Port Phillip. We know many residents would like to stay close to their existing community, services and support networks. However, please remember that most HousingFirst housing stock in the City of Port Phillip consists of older buildings, varying in design, layout and location, and the number of vacancies that become available is limited.

To give residents the best opportunity to find a suitable new home, we are also considering vacancies in other areas of our portfolio. If a suitable property becomes available, we will contact you to discuss the option and answer any questions you may have.

We understand that moving home is a significant change. We appreciate your patience and cooperation as we work through this process. We also encourage you to give careful and genuine consideration to any housing offer presented. Social housing vacancies are limited, and being open to different property types and locations may provide more opportunities for a successful relocation.

We understand that some residents are seeking legal assistance from Southside Justice. Residents who would like independent advice may also wish to contact Southside Justice or another legal support service of their choice.

If you have any questions or would like to discuss your housing preferences, please contact your Housing Officer.

Kind regards

HousingFirst